

# Find the right doctor in minutes!

DocFind® Online Directory  
[www.aetnahca.com](http://www.aetnahca.com)

Looking for a new primary care physician? A hard-to-find specialist? A hospital or special care facility?

Are you considering enrolling in an Aetna<sup>‡</sup> health benefits and insurance plan, but you want to make sure your doctors are in our network?

Now you can find out fast ... with Aetna's DocFind online directory at [www.aetnahca.com](http://www.aetnahca.com). Click on the "Find a Doctor" link to access DocFind.

## Want to talk to a real person?

Call Member Services at **1-800-222-9205**, Monday – Friday, 8:00 a.m. till 6:00 p.m. PT. A representative can help you find a provider, or you can request a paper directory by mail.

## It's great to have a ready resource!

Now you can rely on one, easy-to-use website to locate doctors and facilities for virtually any health care need. Search by:

- City, state, zip code
- Specialty
- Hospital affiliation
- Provider name
- Gender

Learn more about your doctor, including:

- Medical schools attended
- Board certification status
- Languages spoken
- Gender

Plus, get extra information like:

- Office locations
- Handicap access
- Maps and driving directions

Locate physicians, hospitals, health care facilities and more — anytime, anywhere you have Internet access.



<sup>‡</sup>Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies (Aetna).

Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of a particular provider cannot be guaranteed, and provider network composition is subject to change. Notice of the change shall be provided in accordance with applicable state law. Information is believed to be accurate as of the production date; however, it is subject to change.

# The time is yours!

Aetna Navigator®  
www.aetnahca.com

Get involved with your health care and visit the site tailored for members of the Aetna Public Employees Plan.

- See what's covered under your medical and prescription drug benefits.
- Get answers to frequently asked questions.
- Find a doctor or hospital near your home or office.

When you visit [www.aetnahca.com](http://www.aetnahca.com), you can also register for Aetna Navigator for access to your personal health and benefits information anytime, 24/7.

**Let's face it ... life doesn't have a pause button.** Often, you can't get to the really important things until after the day is done. Or before it starts. Either way, Aetna Navigator has you covered!

- Need a temporary or replacement ID card?
- Need to check the status of a claim?

You can do it all online 24 hours a day, 7 days a week.

If you need this material translated into another language, please call Member Services at 1-888-98-AETNA (1-888-982-3862).

Si usted necesita este documento en otro idioma, por favor llame a Servicios al Miembro al 1-888-98-AETNA (1-888-982-3862).

This material is for informational purposes only and contains only a partial, general description of programs and does not constitute a contract. The availability of Aetna Navigator's key features may vary by plan. Health benefits and health insurance plans contain exclusions, and some benefits are subject to limitations or visit maximums. Information supplied by Aetna IntelliHealth or Healthwise Knowledgebase is for informational purposes only, is not medical advice and is not intended to be a substitute for proper medical care provided by a physician. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to [www.aetna.com](http://www.aetna.com).

## It's easy to get started with Aetna Navigator!

- Go to [www.aetnahca.com](http://www.aetnahca.com) and click on "Aetna Navigator."
- Then click on "Register with Aetna Navigator." Fill in the requested information to show that you're an Aetna member.
- Select a username, password and security phrase.

That's it! When your registration is complete, you'll be able to use all the features of Aetna Navigator.

Need help signing up? Get personal registration assistance by calling **1-800-222-9205, Monday – Friday, 8:00 a.m. till 6:00 p.m. PT.**

## Get help making important health care choices:

- Review costs for medical procedures, office visits, medical tests and more.
- Compare hospitals in your area when deciding where to receive medical care.

Visit your personalized health and benefits web page anytime, 24/7.

## Aetna Navigator helps you make informed decisions about your health care.

- View medical claim information and explanation of benefits (EOB) statements.
- Download your complete medical claims data to a spreadsheet on your PC, for an easy way to manage all of your health care expenses — in one place.
- Quickly link to online health resources with Aetna IntelliHealth® — learn the details about conditions, symptoms and treatments from trusted sources like Harvard Medical School!
- Send secure e-mails to Aetna Member Services in English or Spanish, including messages about specific claims with important information already filled in from the claims detail page.

We want you to know®  
  
www.aetna.com

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