



Important Network Change for Aetna PEP Members

Aetna Public Employees Plan regrets to announce that the University of Washington Medical Center, Harborview Medical Center and University of Washington Physicians Group will no longer participate in the Aetna network effective January 1, 2010.

What this change means for you

As of January 1, 2010, only emergency room services will be covered at the University of Washington Medical Center and Harborview Medical Center, if determined medically necessary.

If you have authorized care scheduled at the University of Washington Medical Center or Harborview Medical Center after January 1, 2010, please contact Member Services. A service representative will help you in directing your care at either facility or another participating hospital.

If you are undergoing an active course of treatment with a physician at the University of Washington Physician Group and believe your treatment needs to continue beyond January 1, 2010, please contact a Member Services representative for a [transition of care form](#). You and your physician will need to complete this form and send it back to us for approval.

If you have seen a University of Washington physician or used the University of Washington Medical Center or Harborview Medical Center at least twice within the last 12 months, you will receive another letter from us with more details about this network change.

Finding alternative hospitals and providers

Aetna Public Employees Plan continues to provide access to more than 10,000 physicians in Western Washington including primary care providers and specialists. You can find an alternative hospital or provider using [Docfind](#)[®], our online provider directory.

Contact us if you have questions

If you have questions or need additional information, please contact Member Services at **1-800-222-9205** Monday through Friday between the hours of 8 a.m. to 6 p.m. PT.

We apologize for any inconvenience this change may cause to you and your family. We appreciate your membership and are available to assist you at any time.